

THE SECURE, CONVENIENT AND FRIENDLY WAY TO PAY FOR ALL SCHOOL PAYMENTS



PAMS Lunchroom Phone System



PAMS now offers parents the option to prepay for student's school meal accounts by phone!

System features:

- ❖ Hear the meal account balance
- ❖ Make payments
- ❖ Set automatic payments
- ❖ Listen to the last 3 payments

Register Now:

Call PAMS Lunchroom 1-888-994-5100

1. Enter your home phone number (10 digits)
2. Enter your password or zip code *
3. Enter the first four letters of your school district (first time users only)



Main Menu:

To access the Student Menu	➔	Press 1	If this is the first time you are using the phone system, skip to the next step
To add a student to your account	➔	Press 2	You must enter the student's ID or meal account keypad ID
To change your billing information	➔	Press 3	
To change your password	➔	Press 4	* The default password for new users and users who registered on the website is the zip code

Student Menu:

To hear the student's balance	➔	Press 1	
To add money to the account	➔	Press 2	
To hear the last 3 payments	➔	Press 3	
To change your payment method	➔	Press 4	You can choose to make one payment or charge your credit card when your children's account reaches a predefined balance.
To access another student's account	➔	Press 5	

Thank you for choosing **PAMS Lunchroom!**



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Parents FAQ's

❖ What are the features that are available on PAMS phone system?

PAMS Phone System offers most of the services that are available on www.paypams.com. Parents can register, add students to their account, hear balance information, make payments, set automatic payments based on low balance and listen to their last 3 payments.

❖ If I registered on the phone, could I access my account online?

Yes. If you registered on the phone, you can login to your account on www.paypams.com with the login and password you created on the phone. You will be prompted to complete your account profile: contact information, address and email information.

❖ If I am registered online, could I make a payment by phone?

Yes. Please call 1-888-994-5100. The system will ask you to enter your phone number and phone password. If you do not have a phone password, enter your zip code. To hear balance information or to make payments, you will be required to enter the student ID or meal account ID.

❖ Could I change my phone password?

Yes. On the phone main menu, press "4" to change your password. You can also change your phone number online. Login to your account on www.paypams.com using your phone number and password, and click on "Change Password" from the menu on the left side of the screen.

❖ What happens if I forgot my password?

If you forgot your phone password, please call 1-877-726-7586 (1-877-PAMSLUNCH).

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